

#### Portsmouth - an Early Implementer



18 May 2017

#### **About Portsmouth**



**Population** approx. 209,000 and rising

In 2015 there were 2,685 live births – 23.6% born to non-UK born mothers

29% of school-age children are not White British (45% in St Thomas Ward and 38% in St Jude Ward)

#### **Education**

2% of the population (aged 16+) have no qualifications (Census 2011)



**Overall Deprivation** 

Portsmouth is 63<sup>rd</sup> of 326 local authorities

Worklessness

21.4% of 0-19 year olds are in workless households

Housing

Almost 20% of households are 'social rented' (Census 2011)

#### **Facts and Figures**



All providers were invited to be part of the trial:

- Percentage of PVI signed up 87%
- School nursery classes 18%
- Childminders 63%
- Funding rate:
  - £4.88 for all 30 hours until 31st August 2017
  - £3.77 as the base rate if only delivering the first 15 hours (+deprivation supplements)
  - From September, the new base rate will be £4.09 which will apply to all 30 hours (+deprivation supplements)
- LA support has been ongoing via regular workshops and learning sets, contact with CDOs, marketing information for parents / childcare providers and a designated email account for parents and providers queries



## Little People's Nursery

- 60 place full day care setting
- Operating 8am 6pm, 52 weeks per year
- Located in Drayton which is an affluent suburb of Portsmouth.





## Managing parents' expectations

- Parents enquiring before applying
- Parents expecting childcare to fit the hours they want/need
- Parents thinking 'free childcare' means they can have it when they want and just extend existing hours
  - ✓ Be clear, consistent and positive with parents about what you offer
  - ✓ Tell parents at the start how to apply, what steps to take after applying, and about renewing their code ready for September
- ✓ Revise terms and conditions to give all the information they need





## Changing our delivery model

- Not enough space to fulfil the demand with our existing children, let alone new applications.
- Occupancy forecasts show no spaces from January 2018 either
- Current model delivers funded places over 38 weeks, with paid places during holidays.
- ✓ Revised our offer to allow funded places stretched over 51 weeks – releasing hours and sessions for new children/additional hours.
- ✓ Offered paid hours throughout the year instead of holidays only – better for us as a business





#### Spare places and ratios

- Staff ratios and costs
- Vacant places in 2 year room but demand for 3 & 4 year old spaces
- Transition for children attending longer hours

- ✓ Merged base room for 2-4 year olds
- ✓ Have filled vacant spaces whilst still meeting ratio requirements
- ✓ Merging the rooms means we have a joined up team of staff, providing additional support to children if needed





#### **Funding and Systems**

- Headcount and Census processes take time already
- Funding process has been different for 2, 3, 4 years
- O How will we know when a child is in the grace period?

- ✓ Integrating systems for 2, 3, 4 and additional hours funding
- ✓ Streamlining headcount process
- ✓ Alerts and messages from LA to highlight when a parent is no longer eligible so we can speak with them



## Top tips



- Understand your business and your costs
- ✓ Be open to opportunities and how the 30 hours can work for you
- Understand the criteria / requirements of the scheme including validation and grace periods
- Communicate positively with parents, update terms and conditions, use facebook, posters etc. etc.



# Thank you!

**Questions Welcome**